

INTRODUCTION:



- Electricity and gas Stedin
- Electricity and gas DNWG





Roger Brouwers DNWG Manager Clients & Markets DNWG Manager Markets

- Introduction
- Historical context
- Governance



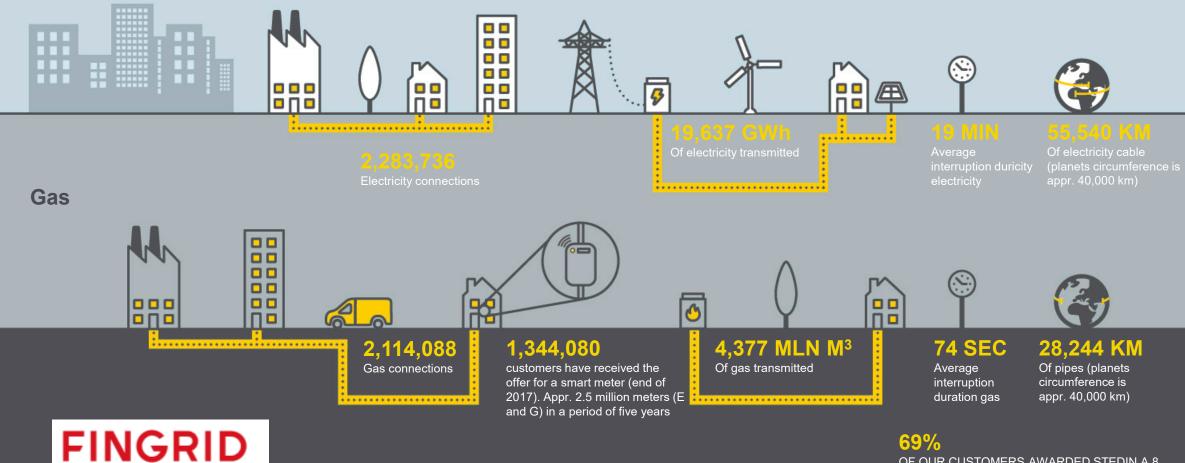
Miriam Withagen

- Performance
- Lessons learned
- Next steps

STEDIN GROUP KEY FIGURES

2018

Electricity



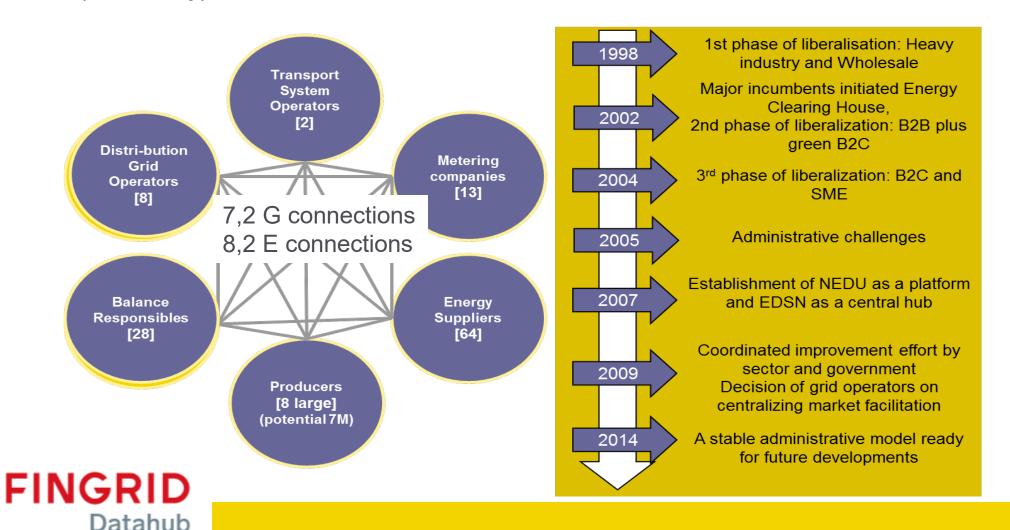
69%

OF OUR CUSTOMERS AWARDED STEDIN A 8 OF HIGHER FOR SERVICES PROVIDED

Datahub

HISTORICAL CONTEXT:

Dutch market characteristics and shared vision of dominant energy companies (voluntairily) led to central market facilitation



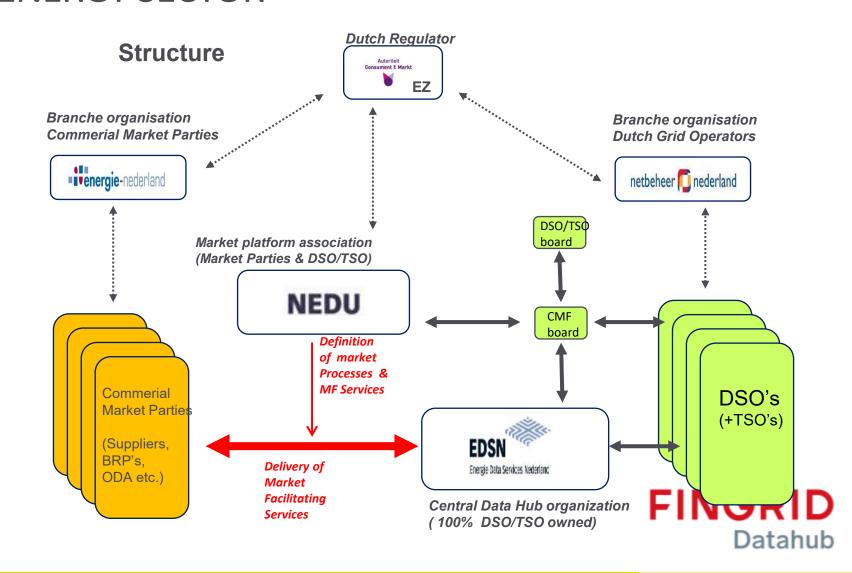


GOVERNANCE DUTCH ENERGY SECTOR

Culture

The energy market is based upon self regulation & consensus between de 8 DSOs and the TSO

Dutch culture is based upon consensus. In the business also known as "polder model"





SERVICE LEVEL AND PERFORMANCE:

Characteristics of the Dutch market:

- High level of self regulation
- 10 incumbent suppliers
- 90 new entrants (45 < 3 years)
- C5 contains 2 start-ups:
 - The current price leader
 - A sustainability focused differentiator
- >50% of Supplier market share foreign owned
- >80% of production capacity is foreign owned
- Grid companies are 100% publicly owned
- 15.7 mio Metering Points (E+G combined)

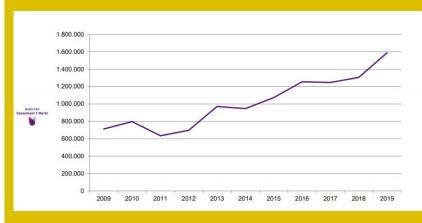
Excellent market facilitation:

- near time switching one day ahead
- near time move on same day

Characteristics of the Dutch market facilitation:

- Predictable
- Reliable
- Transparent

High Switching rates:



Electricity switching rates in 2010 compared (%)

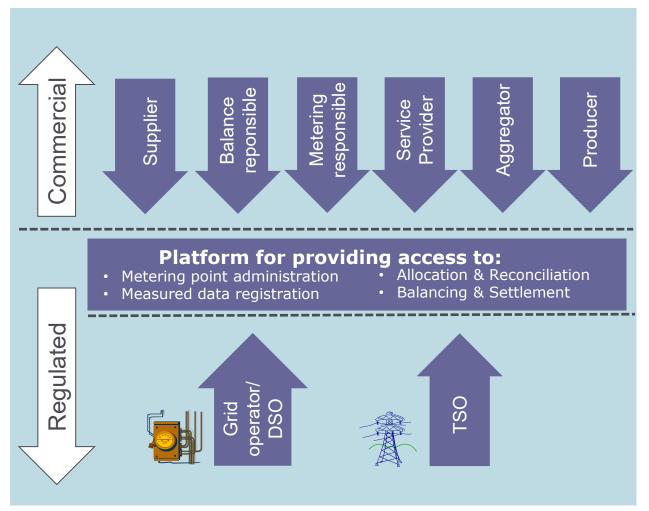
Country	Switch Rates
}	%
Belgium	10,0%
Sweden	9,4%
Netherlands	8,9%
Finland	7,6%
Spain	7,4%
Germany	6,3%
Italy	5,9%
Denmark	4,3%
Czech R.	3,3%
Portugal	2,3%
France	2,0%
Slovenia	1,9%
Austria	1,8%
Lithuana	1,3%
Slovak R.	1,0%
Luxembourg	0,2%
Poland	0,1%
Romania	0,1%
United Kingdom	N/A

Source: Think Topic 12 (2013) From Distribution Networks to Smart Distribution systems





MARKET FACILITATION IS ESSENTIAL FOR A WELL FUNCTIONING LIBERALIZATION AND COMMERCIAL DOMAIN



Market facilitation as a platform results into:

- A well functioning market:
 metering point data, measurement
 data and data for allocation and
 reconciliation must be complete
 and easily accessible;
- Consistent data: measured data consists of time series that need to be kept together over time to maintain historical consistency;
- Easy access towards existing and new markets;
- Level playing field for data access facilitates competition and innovation (no lock in with data aggregators).



IMPROVE CONTINUOUSLY:







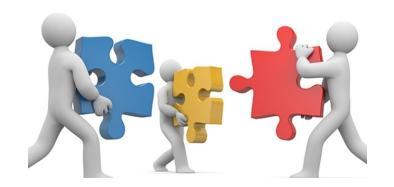


LESSONS LEARNED:

- 1. Prioritize ICT, expand to market and the customer
- 2. The Central hub is an enabler for improvement
- 3. Involve (if possible) all roles and all parties
- Collaboration is fun!







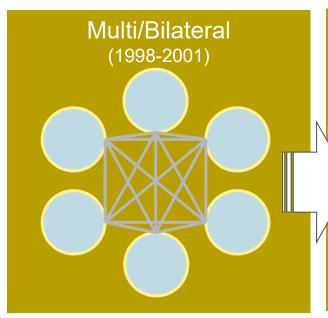




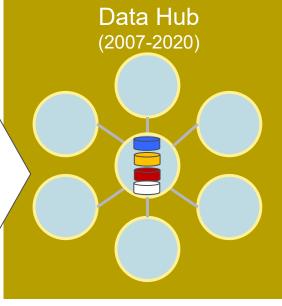


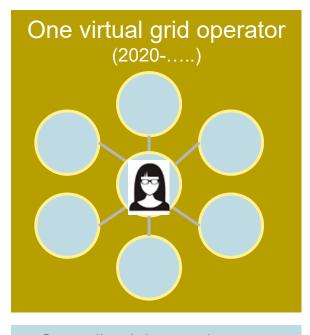
ROADMAP MARKET FACILITATION:

EDSN develops and operates the Dutch energy data hub on behalf of the Dutch transmission and distribution system operators. The purpose of EDSN is to ensure optimal functioning of the Dutch energy market with uniform communication methods, transparent market processes and secure data access.









- Multi/bilateral messaging
- Unguided and heterogeneous processing
- Individual costs

- Central communication hub
- Standardized messaging
- Guided processes
- Heterogeneous processing
- Shared costs

- Centralized data registers
- Standardized messaging
- Guided processes
- Uniform processing
- Shared costs
- Allocation/reconciliation
- Meter readings

- Centralized data registers
- Standardized messaging
- Uniform processing
- Shared costs
- Operation model based on value chains
- Shared vision + roadmap
- Customer in control over own data





POSTCARD FROM THE FUTURE:

Dear colleagues,

Postcard from the future* o.b.v. Outlook MF 2020-2030

The energy transition of the past decade has shown to be a success, specifically for the past decade.

In the current energy market, an optimal harmony has been created between sustainability, reliability and affordability. Furthermore, the clients are 100% in control of their own data and to make their own energy choices.

We facilitate transparent and reliable (flex)market processes and share the latest data with all the stakeholders.

Market players experience the many different grid operators as one uniform service provider.

The agile and robust organization ensures new services which are rapidly developed and realistically priced.

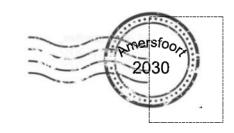
We play a key role within the collaboration with our partner, because they acknowledge and value our expertise, transparency and proven reliability.

Therefore, we are proud of our collective achievements!

See you in 10 years,

Your virtual grid operator

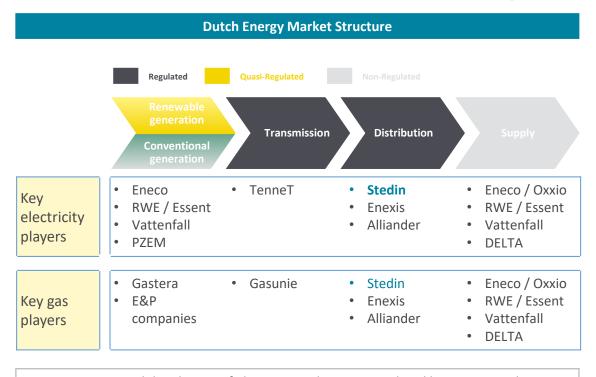




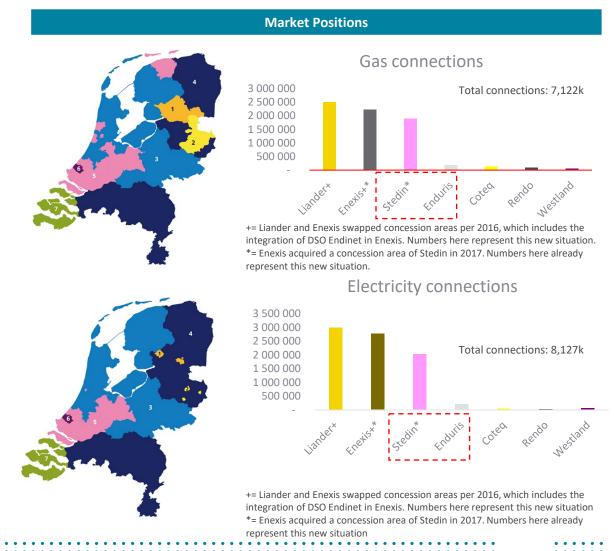
Wish we were here

Overview of the Dutch DSO market

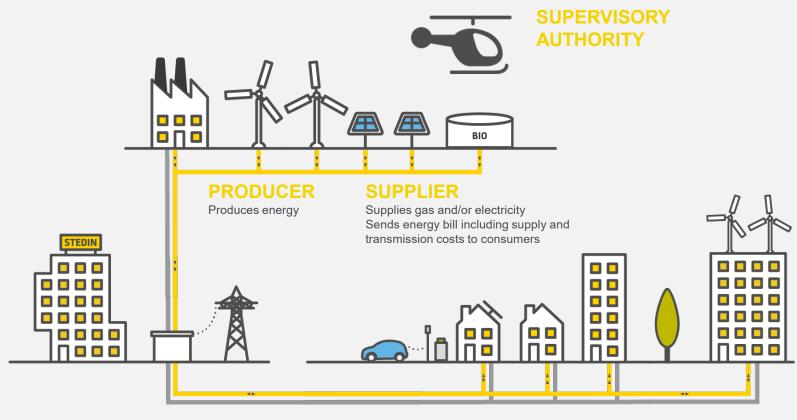
The service area of Stedin covers the following main economic areas: Rotterdam, The Hague and Utrecht



- Transmission and distribution of electricity and gas are regulated businesses in the Netherlands
- The regulator (ACM) allows the Transmission System Operators ("TSO's") and DSOs a reasonable return on their cost based on a determination of a WACC per regulatory period
- Currently the WACC decreases from 4.04% in 2017 to 3.00% in 2021
- DSOs have recently swapped or sold concession areas in order to better follow province borders and further increase efficiency



OUR ROLE IN THE **ENERGY MARKET**



GRID OPERATOR

Maintains, expands and replaces the gas and electricity networks

CONSUMERS

Select supplier and product

BUSINESS CUSTOMERS

Select supplier and product are capable of producing own energy

