

DATAHUB - PRIVACY STATEMENT

(General Data Protection Regulation (EU) 2016/679, articles 12-14)

Datahub is a centralized data exchange system for the electricity market. This privacy statement explains the processing of personal data related to electricity consumption in the Datahub and data subject's related rights.

The Datahub is managed by Fingrid Datahub Oy. Fingrid Datahub Oy is Fingrid Oyj's wholly owned subsidiary. Fingrid Oyj is by the law responsible for organizing centralized information exchange and data management regarding the electricity market processes. Fingrid Oyj deals with questions concerning personal data centrally within the Group, and the execution of the rights of data subjects presented below in this statement.

1. Contact information

Fingrid Oyj, Data Protection Officer
Läkkisepäntie 21
00620 Helsinki
PO Box 530, 00101 Helsinki

Fingrid Oyj – telephone switchboard +358 (0)30 395 5000

2. Person in charge of register matters

Data Protection Officer Niko Tuononen
email:DPO@fingrid.fi

3. The purpose of and grounds for personal data processing

According to the Electricity Market Act, Fingrid is responsible for the centralized organization of the information exchange and data management for electricity market processes related to electricity trade in distribution networks as well as imbalance settlement in the distribution networks (*centralized information exchange services for electricity trade*). Fingrid is obligated to maintain and develop its related systems and interfaces with the systems of other undertakings operating in the electricity market in a way that services and systems operate efficiently and they are easy to use, their data security level is appropriate and preconditions for efficient electricity retail market can be secured.

The services for centralized information exchange are carried out in the Datahub. Tasks that are carried out in the Datahub and involve handling of personal information include the following:

- customer information and maintaining information about the electricity accounting point
- organizing the information exchange required by the customer contract processes for the sale and distribution of electricity
- organizing the exchange of the measurement data
- maintaining product and invoicing information
- maintenance of the information related to the above mentioned functions

4. Personal data to be processed

The personal data processed in the Datahub is based on the contracts for electricity sale and network services. The information about the parties of the electricity contract, electricity accounting points related to the electricity contracts and contact persons thereto is stored in the Datahub.

The information considered to be personal data and saved into the Datahub are the following:

Identification and contact information of a person

- Social security number or date of birth
- Name of the person
- Address
- Telephone number
- Email address

Contract details

- Identification code of the electricity accounting point
- Address of the electricity accounting point
- Additional information on electricity accounting point (e.g. fuse size, switching situation)
- Price
- Possible authorizations

Invoicing information

- Invoicing mode/invoicing address
- consumption information

Information related to the Datahub-transactions

- Information related to person's communication with Fingrid Datahub

Market processes are planned in that way, that only the essential information for the market processes is stored in Datahub and the parties can obtain information from Datahub only based on their pre-defined rights. These rights depend on the roles of the parties, contract situation and existing authorizations.

5. Regular data sources

The information is mainly collected from the electricity suppliers, grid companies or other corresponding service providers on the electricity retail market, with whom the person has a contractual relationship.

6. Regular assignments of data

Data may be assigned to operators on the electricity retail market or authorities according to the legal requirements.

7. The transfer of data outside the EU or EEA

Data in the Datahub is kept within EU and no regular transfers to outside of the European Union or European Economic Area are made.

In possible data transfers outside the member states of the European Union or the European Economic Area the requirements stipulated in the EU Data Protection Regulation are complied with.

8. Data protection

Data is protected by appropriate technical and organizational measures. Material is protected by technical measures and access to the systems is granted only to those persons for whom it is necessary for their work or function. Fingrid's and Fingrid Datahub's personnel are bound by professional secrecy. Staff are trained and instructed in the lawful processing of personal data.

External data processors must have adequate technical and organizational protection measures in place and commit to lawful processing of personal data and confidentiality.

9. Time for storing data

Data is stored for 6 years from the end of the contract period.

10. Rights of the data subject

The data subject has the right to request access from the Fingrid to personal data concerning him/herself, the right to request correction of his/her personal data and a limitation on processing.

The data subject has the right to have his/her data removed, if the personal data is not required for the purposes described in Section 3. There is no right to the removal of data if Fingrid has a statutory obligation to keep the data, or if Fingrid needs the data to prepare, present or defend a legal claim.

As a data subject, you may check your data on Datahub by logging in the Datahub's customer portal. Address to the customer portal:

<https://www.fingrid.fi/en/electricity-market/datahub/sign-in-to-datahub-customer-portal/>

As a data subject, you may also use your rights by contacting Fingrid Datahub by filling in the contact form (yhteydenottolomake) which can be found at: <https://support.datahub.fi/fingrid>

11. Automatic decision-making and profiling

The Fingrid does not make decisions based on automatic processing.

12. Making a complaint to the supervisory data protection authority

If a data subject considers that the processing of his/her personal data breaches applicable legislation, or his/her statutory rights have been infringed, he/she may make a complaint about the matter to the Data Protection Ombudsman whose contact information can be found at the following address: <http://www.tietosuoja.fi/en/>.